

## **ReMed Family Visitation Guidelines** *(during the COVID-19 pandemic)*

ReMed's has implemented guidelines in order to adhere to all CDC and State DOH (Department of Health) guidelines regarding visitation, as restrictions are lifted for those living in congregate care facilities during the COVID-19 pandemic.

The CDC and DOH list several considerations for visitation when restrictions are being relaxed, including:

- Limiting visitors to their loved one's room or another area designated by the facility.
- Requiring visits to be scheduled in advance with the client's Rehabilitation Case Manager.
- Permitting visits only during select hours.
- Allowing a maximum of two people at a time to visit a given client.
- Visitors who are unable or unwilling to maintain these precautions for any reason will not be permitted to visits (for example, young children).
- Requiring that visitors follow social-distancing guidelines, wash their hands/use sanitizer, and wear a face covering throughout their visit.
- Screening visitors before they enter a program, including
  - Checking visitors' temperatures
  - Questioning them about symptoms and potential exposure
  - Observing them for any symptoms or signs of infection

### **SCHEDULING VISITS**

- Visiting hours will be limited daily to one family visit in the morning (10am-12pm) and one family visit in the afternoon (1pm-4pm) per ReMed residence. The family must contact the RCM to schedule during an available time slot. One visitor is preferred; two may be approved on a case-by-case basis. Visits will last a maximum of 30 minutes. This may be shortened on a case-by-case basis (for example, if the client is unable to tolerate PPE).
- When scheduling the visit, the RCM will review the Client Visitor Sign-in Log (attached). If you have any symptoms or exposure, or an elevated temperature, you will not be able to visit. Your visit will be rescheduled.
- During the visit, you will need to wear a cloth mask, use hand sanitizer, maintain six feet of social distance, and avoid any physical contact with your family member for the entirety of the visit.

### **STRUCTURE OF VISITS**

- Visits will be held in outside designated areas whenever the weather allows. If the weather does not permit, the visit may be held in the client room, or a designated space within the residence. You will be escorted by staff directly to this area, and must avoid contact/interaction with other clients.

- The client will also wear a surgical/cloth mask and will use hand sanitizer before beginning the visit. The seating will also be arranged to maintain the six foot social distance and are not to be moved during the visit.
- You should have no physical contact with the client. If a you break this recommendation (for example, hugging or kissing the client), your family member will be quarantined for 14 days.
- Gifts for the client must be given to staff to allow for sanitization before being given to the client.

### **BEFORE THE VISIT**

- Staff will take visitors' temperature on arrival, and record this on the Client Visitor Sign-in Log.
- You will complete all other questions on the Client Visitor Sign-in Log.
- If there is any positive response regarding symptoms or exposure, or body temperature is over 100.4, the visit will be cancelled.
- Visitors will be asked to utilized hand sanitizer before meeting with the client.

### **AFTER THE VISIT**

- If visit occurred inside the program, staff will escort the visitor(s) out of the program and back to their vehicles.
- Visitors will be offered hand sanitizer after meeting with the client.